

To whom it may concern

Herisau, 18.11.2022

Statement regarding **tiamo** software and Windows 11 compatibility

Please be informed that **tiamo** will not be made ready for Windows 11 and consequently, compatibility will not be guaranteed. **tiamo** software will officially be discontinued on 31.12.2024, end of support is set to 31.12.2029.

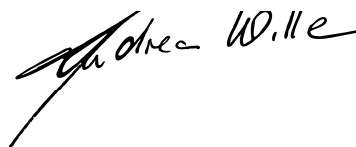
The versions **tiamo** 3.0 and lower include a USB driver package that is officially not approved for Windows 11. Even though several tests of **tiamo** 3.0 in a Windows 11 environment have shown that there are no issues, we cannot issue an official statement for its compatibility.

The exchange of the USB driver package is a significant modification of the software that cannot be done via a bugfix or a patch for one of the existing **tiamo** versions, thus the generation of a new version **tiamo** 3.1 would be required. This is not considered due to the sales stop of **tiamo** by end of 2024.

Kind regards,



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